

# **JAN '23** NEWSLETTER

### **HAPPY NEW YEAR!**

Hunt Military Communities is gearing up for what we know will be a busy 2023.

Our annual scholarship program, sponsored by the Hunt Heroes Foundation, will kick off on January 12 and run through March 2, 2023. Please share this exciting program with any active service member, military spouse, or dependent looking to attend secondary or technical school. Those interested are encouraged to apply at <u>HuntHeroesFoundation.org</u>.

#### **IMPORTANT UPDATES**

• The updated Dispute Resolution Process is now available on each community website. We invite you to become familiar with the process should it be needed.

- Resident Guidelines have also been updated and uploaded to each community website. These guidelines contain valuable information for you to reference while a resident of Hunt Military Communities.
- The DoD recently announced the 2023 BAH rates. We have sent several communications addressing these new rates and their vital impact on each of our communities and your homes. If you have any questions, we invite you to contact your Community Director, who will be happy to discuss your new rate.

### **OUR CEO'S MESSAGE**

Dear Hunt Military Communities Residents,

#### Happy New Year!

Early in 2022, HMC promised to focus on the resident experience and listening to the needs of our residents. I am proud to say we did that and so much more. Several vital accomplishments include restructuring how we prepare homes for new residents, completing focus groups in each community, and the specific areas our residents wanted to address. Another important initiative was focusing on increased energy conservation measures and developing a robust data program to better serve our residents with enhanced maintenance tracking and performance management. All of these initiatives will meet and exceed the needs of our residents.



Our plans for 2023 are well underway and will complement what we started in 2022. We will continue to focus on maintenance, increased communication, and customer service. I will update you each month on initiatives we are working on and those we have accomplished.

Again, Happy New Year, and best wishes for a happy, healthy, and prosperous year.

Semper Fidelis,

Brian Stann President and CEO Hunt Military Communities

830-483-9900 🕓

@RandolphFamilyHousing\_ ③

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## **COMMUNITY ANNOUNCEMENTS**

Please keep our installation great. Our Hunt staff is now being joined with both our command as well as MHO in implementing weekly property drives to make sure residents are following all resident guidelines. Please remember to pick up after yourselves including newspapers, pet waste, yard toys, etc. If you are unaware of the resident guidelines, please reach out to your community office for a digital copy or visit RandolphFamilyHousing.com

We do monthly Community Events. If you have any ideas you would like to share, please email Lauren.Herman@HuntCompanies.com; We would love to hear from you.

For any maintenance concerns please reach out to our Maintenance Director Robert Ryman at Robert.Ryman@HuntCompanies.com, or our Community Director Lauren Herman at Lauren.Herman@HuntCompanies.com

### **IMPORTANT EVENTS**

#### **DIY Paper Cup Animals**

Pop in for some roaring fun and make your very own DIY paper cup animal! This crafting event will take place on Friday, January 6th from 8:00 AM to 5:00 PM at the Community Center. We can't wait to see your animals! \*This event is for current Randolph Residents only. While supplies last.

#### **DIY Bird House**

Fly on over to the Community Center on Wednesday, January 18th to make your very own birdhouse! This event will be open from 8:00 AM to 5:00 PM and all materials needed for the craft will be provided. We hope to see you there! \*This event is for current Randolph Residents only. While supplies last.

#### **After School Snack**

Trade your backpack for a snack pack! On Friday, January 27th, stop by the Community Center and pick up a delicious pre-made snack after school. Snacks will be given out starting at 1:00 PM until 5:00 PM. What better way to start the weekend? \*One snack limit per person. While supplies last.

### **COMMUNITY IMPROVEMENTS**

We are still working on the Dehu project.



### **MEET OUR FRIENDLY STAFF**

Lauren Herman Community Director

**Robert Ryman** Maintenance Director

Danelle Megeath COM Manager

Brandesse Brandon Resident Services Specialist

**Emily Montelongo** Resident Services Specialist

# **CONTACT INFORMATION**

Office Hours: 8 AM – 5 PM Office Number: 830-483-9900 Email: RandolphLeasing@HuntCompanies.com Facebook: @RandolphFamilyHousing Website: RandolphFamilyHousing.com





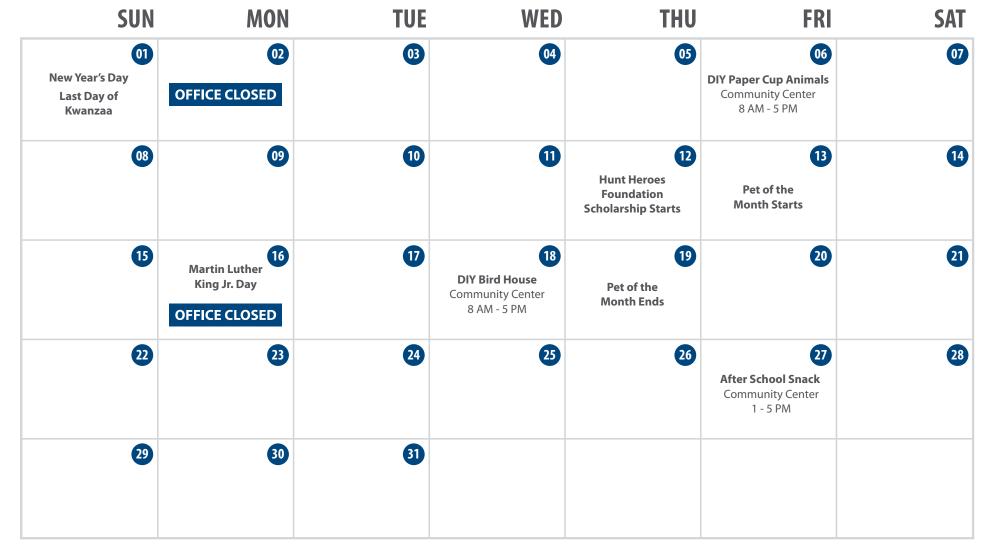
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HUNT HEROES FOUNDATION SCHOLARSHIP STARTS - JANUARY 12TH



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