

COMMUNITY DIRECTOR UPDATE

OCTOBER 1, 2024

COMMUNITY UPDATES

In addition to making payments and accessing important leasing documents, residents are able to utilize the Hunt Resident App and Online Portal to submit Routine Maintenance requests. Please note, the Online Portal/Mobile Application should only be used to place routine work orders. If you have an Emergency or Urgent work order, please contact our office by calling 830-483-9900, 24 hours a day, to place your work order. You can also view your open work orders and history of completed work orders in the app.

If you have questions about an open work order, please call our office for updates. If you place an additional work order for an already open request, the new work order will be cancelled and merged with the previously open ticket. We work diligently to complete your work orders, and if you have any questions about a work order, open or recently completed, call our office or reach out to your Resident Service Specialist for additional information.

UPCOMING COMMUNITY EVENTS

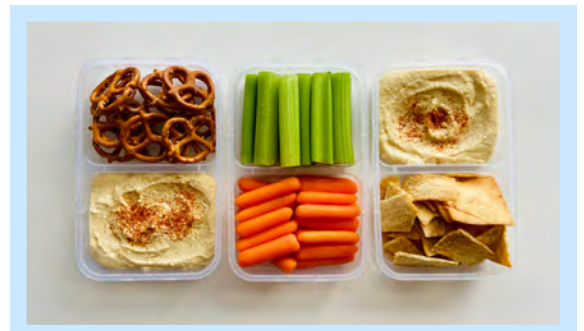
AFTER SCHOOL SNACKS

Date: October 9 & 23, 2024

Time: 3-5pm

Location: Randolph Family Housing Community Center

Stop by to grab an after-school snack!



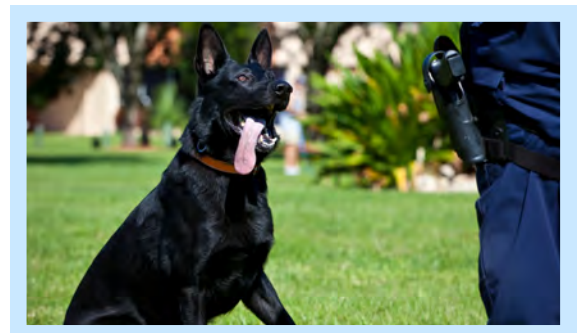
JBSA RANDOLPH NATIONAL NIGHT OUT 2024

Date: October 1, 2024


Time: 5-7pm

Location: JBSA Randolph Heritage Park


Come enjoy music, interactive displays from local Police and Fire Departments, Police K-9 demonstrations, and more!



Leasing Office Contact Information

 (830) 483-9900

 randolphleasing@huntcompanies.com

 www.randolphfamilyhousing.com

TRASH SCHEDULE

Every Wednesday

MAINTENANCE TIPS

Knowing how and where to shut off your toilet or sink water supply is important in times of emergencies.

- Toilets: Toilets have a single cold-water valve, called a "stop valve." Turn the handle clockwise to shut off the water if your toilet is overflowing.
- Sinks: Look for the valve under the sink, usually at the back of the cabinet. They are connected to the water supply tubes that serve the faucet. One for hot, one for cold, usually with the cold on the right-hand side. Turn the valve(s) clockwise to turn off the water.

SATISFACTS REVIEWS

"The leasing agents here on Randolph have been the nicest and friendliest agents we have encountered. They made this an easy transition and explained everything in great detail for us."

"Creed and Mike were very professional and did a great job -- thank you!"

"The service was professionally conducted and the company should be commended."

UPCOMING LOCAL EVENTS

Fall Fest

Date: October 19, 2024 @ 12-3pm

Location: Village at Stone Oak - 22610 U.S. 281 San Antonio, TX

Don't miss Fall Fest, a FREE on-base event filled with festive fun, featuring Halloween Character Meet & Greets, Balloon & Caricature Artists, a Costume Contest, Kid's Crafts, a Photo Booth, live entertainment, and Center-Wide Trick-or-Treating for all ages!



2024 Monarch Butterfly & Pollinator Festival

Date: October 5, 2024 @ 9am-1pm

Location: Brackenridge Park - 3700 N Saint Mary's St, San Antonio, TX

Join us for the 2024 Monarch Butterfly & Pollinator Festival for a FREE, fun-filled day celebrating Monarch butterflies and the ecosystem they thrive in, with activities like monarch tagging, interactive installations, hands-on education, and the People as Pollinators Experiment!



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Justin Tran

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Director of Operations
Lacey Jordan

✉ lacey.jordan@huntcompanies.com



2024

OCTOBER

SUN	MON	TUE	WED	THU	FRI	SAT
		01 Rent is Due JBSA National Night Out 2024 @5-7pm	02 Trash Pickup	03	04	05 Monarch Butterfly & Pollinator Festival @ 9am-1pm
06 Miss Veteran America Pageant Day	07	08	09 Trash Pickup After School Snacks @3-5pm	10	11	12
13 Navy Birthday	14	15	16 Trash Pickup	17	18	19 Fall Fest @ 12-3pm
20	21	22	23 Trash Pickup After School Snacks @3-5pm	24	25	26 JBSA Spooktacular @5-9pm Deployed Day
27	28	29	30 Trash Pickup	31 Halloween		