

COMMUNITY DIRECTOR UPDATE

MAY 1, 2025

COMMUNITY UPDATES

In addition to making payments and accessing important leasing documents, residents can use the Hunt Resident App and Online Portal to make payments, access leasing documents, and submit routine maintenance requests.

For emergencies, call 830-483-9900, available 24/7. View open and completed work orders in the app. Duplicate requests will be merged with existing tickets. For updates, contact our office or your Resident Service Specialist. We're committed to completing your work orders efficiently.

UPCOMING COMMUNITY EVENTS

AFTER SCHOOL SNACKS

Date: Wednesday, May 7th and 21st

Time: 3PM-5PM

Location: Randolph Community Center

Stop by to grab an after-school snack!



CINCO DE MAYO NACHO BAR

Date: Monday, May 5th




Time: 4PM - 6PM

Location: Randolph Community Center

Come celebrate Cinco de Mayo with a build-your-own nacho bar—available while supplies last!



Leasing Office Contact Information

 (830) 483-9900
 randolphleasing@huntcompanies.com
 www.randolphfamilyhousing.com

TRASH SCHEDULE
Every Wednesday

PLAYGROUND SWING SET RIBBON CUTTING EVENT

Hunt has proudly donated three swing sets to provide safe, enjoyable spaces for military families to connect and thrive. This initiative aims to encourage outdoor play and family bonding, ensuring mission-focused time apart. We deeply appreciate our residents and their vital contributions to our community.

This donation coincides with April's Month of the Military Child, celebrating the resilience and unique contributions of military children. The event marks the official opening of the swing sets, and we're honored to celebrate with **YOU!** We held a ribbon-cutting ceremony with families, followed by ice cream to commemorate this special moment.



PLAYGROUND SWING SET RIBBON CUTTING EVENT (CONT'D)



UPCOMING COMMUNITY EVENTS (CONT)

MOTHER'S DAY FLOWER PICK UP

Date: Friday, May 9th

Time: 12PM – 5PM

Location: Randolph Community Center

Visit our office to pick up a flower in celebration of Mother's Day—available while supplies last!



LAST DAY OF SCHOOL ICE CREAM SUNDAE BAR

Date: Thursday, May 22nd

Time: 12PM – 5PM

Location: Randolph Community Center

Mark the end of the school year with a delicious ice cream sundae—available while supplies last!



GOOD NEWS STORIES: RESIDENT REVIEWS

"Not only was the requested maintenance resolved, but other little items around the outside of the home were taken care of as well. Thank you for going above and beyond!"

"Thankful for the prompt and thorough response of the Hunt Maintenance team!"

DID YOU KNOW?

Pest control services from Massey Services are available every Tuesday and Friday. Call (830) 483-9900 to schedule.

Residents can visit the Maintenance Shop for free Self-Help items, including grass seed, specialty light bulbs, toilet parts, touch-up paint, air filters, batteries, and more.

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Justin Tran

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Director of Operations
Lacey Jordan

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