

# COMMUNITY DIRECTOR UPDATE

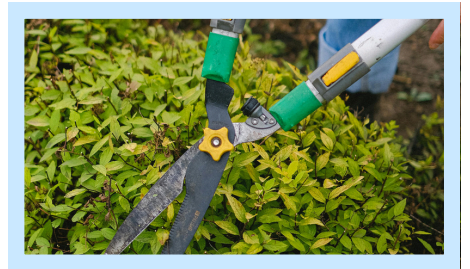
## JUNE 2025



## COMMUNITY UPDATES

**Landscaping:** We want to inform you of an upcoming change regarding our landscaping services. Our current landscaping contract is set to end, and we are actively working to secure a new contractor to begin servicing in the upcoming weeks. We appreciate your understanding and patience during this transition. Our goal is to keep you informed through future communications. If you have any questions or concerns regarding your current landscaping needs, please do not hesitate to contact Randolph Family Housing.

**Hunt Resident App and Online Portal:** Did you know you can use the Hunt Resident App and Online Portal to submit routine maintenance requests? It's a quick and easy way to manage your home needs! Plus, you can view your open work orders and service history right from the app.



- **Routine Requests Only:** Please note, the Online Portal/Mobile Application should only be used to place routine work orders. If you have an Emergency or Urgent work order, please contact our office by calling 830-483-9900, we're available 24/7.
- If you have questions about an open work order, please call our office for updates. If you place an additional work order for an already open request, the new work order will be cancelled and merged with the previously open ticket.



We work diligently to complete your work orders, and if you have any questions about a work order, open or recently completed, call our office or reach out to your Resident Service Specialist for additional information.

## Leasing Office Contact Information

- 📞 (830) 483-9900
- ✉️ [randolphleasing@huntcompanies.com](mailto:randolphleasing@huntcompanies.com)
- 🌐 [www.randolphfamilyhousing.com](http://www.randolphfamilyhousing.com)

**TRASH SCHEDULE**

**Every Wednesday**

## **UPCOMING COMMUNITY EVENTS**

### ***COLD TREAT TUESDAYS***

Date: Every Tuesday during the summer

Time: 8AM-5PM

Location: Randolph Community Center

Stop by to grab a cold treat during summer break!



### ***DONUTS WITH DAD***

Date: Friday, June 13th

Time: 3PM-5PM

Location: Randolph Community Center

Stop by our office and enjoy a Donut with Dad for Father's Day \*While supplies last\*



### ***SUMMER SOLSTICE SCAVENGER HUNT***

Date: Friday, June 20<sup>th</sup>

Time: 8AM-5PM

Location: Randolph Family Housing Area

Wooden Sunflowers will be hidden throughout the community. Find a wooden sunflower and return it to the Leasing Office for a prize!



### ***NATIONAL BINGO DAY - BINGO NIGHT***

Date: Friday, June 27th

Time: 4PM-6PM

Location: Randolph Community Center

Join the Randolph Family Housing Team and your neighbors for Bingo Night! Refreshments will be provided and our winners will receive prizes!



## **GOOD NEWS STORIES: RESIDENT REVIEWS** ★★★★★

- “The maintenance team did a great job and fixed the issue on the first pass.”
- “Team did a great job with installing the new condensing unit fixing our A/C. We are very thankful.”
- “Joe Gomez was outstanding. He was friendly, helpful, and did the work very well. Anytime there is an issue, he is quick to respond with a fix. We appreciate his work ethic!”
- “Amazing work by Gabriel as always, very professional and timely service”

## **DID YOU KNOW?**

**Pest Control:** Pest control services are available on **Tuesday** and **Friday** each week from *Massey Services*. Please call us if you have any pest control needs at **830-483-9900**, and we will get you scheduled.

**Self Help:** Free items such as grass seed, specialty light bulbs, toilet flush handles, toilet flappers, touch up paint, air filters, batteries, and more are offered in the Maintenance Shop through the Self-Help program for the DIY residents. Please visit our Maintenance Shop for Self-Help items.



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

**Community Director**  
**Justin Tran**

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**Director of Operations**  
**Lacey Jordan**

✉ [lacey.jordan@huntcompanies.com](mailto:lacey.jordan@huntcompanies.com)

# JUNE

2025

SUN	MON	TUE	WED	THU	FRI	SAT
01	02	03 Cold Treat Tuesdays	04	05	06 D -Day	07
08 National Flag Week	09	10 Cold Treat Tuesdays	11	12	13 Donuts with Dad	14 U.S. Flag Day Army Birthday
15 Father's Day	16	17 Cold Treat Tuesdays	18	19	20 First Day Of Summer Summer Solstice Scavenger Hunt	21
22	23	24 Cold Treat Tuesdays	25	26	27 PTSD Awareness Day Bingo Night	28
29	30	Cold Treat Tuesdays				