

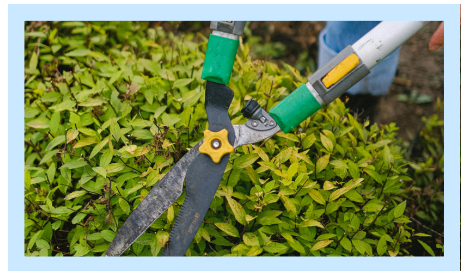
COMMUNITY DIRECTOR UPDATE JULY 1, 2025

COMMUNITY UPDATES

Landscaping Update: As communicated previously, we have parted ways with PQN Landscaping and have selected Wallace Commercial Landscaping as our new vendor. Wallace began servicing our community in the last week of June. We appreciate your understanding and patience during this transition. If you have any questions or concerns regarding your current landscaping needs, please do not hesitate to contact Randolph Family Housing's Leasing Office.

Hunt Resident App and Online Portal: Did you know you can use the Hunt Resident App and Online Portal to submit routine maintenance requests? It's a quick and easy way to manage your home needs! Plus, you can view your open work orders and service history right from the app.

- **Routine Requests Only:** Please note, the Online Portal/Mobile Application should only be used to place routine work orders. If you have an Emergency or Urgent work order, please contact our office by calling (830)483-9900, we're available 24/7.
- If you have questions about an open work order, please call our office for updates. If you place an additional work order for an already open request, the new work order will be cancelled and merged with the previously open ticket.



We work diligently to complete your work orders, and if you have any questions about a work order, open or recently completed, call our office or reach out to your Resident Service Specialist for additional information.

Leasing Office Contact Information

- 📞 (830) 483-9900
- ✉️ randolphleasing@huntcompanies.com
- 🌐 www.randolphfamilyhousing.com

TRASH SCHEDULE

Every Wednesday

UPCOMING COMMUNITY EVENTS

COLD TREAT TUESDAYS

Date: Every Tuesday during the summer

Time: 8:00am – 5:00pm

Location: Community Center

Stop by to grab a cold treat during summer break!



WORLD CHOCOLATE DAY

Date: Monday, July 7th

Time: 2:00pm – 5:00pm

Location: Community Center

Stop by the Community Center to sample assorted gourmet chocolates, available while supplies last.



ICE CREAM SUNDAE BAR

Date: Friday, July 18th

Time: 3:00pm – 5:00pm

Location: Randolph Family Housing Area

Join us at our Ice Cream Sundae Bar and make yourself a delicious treat. Available while supplies last.



GOOD NEWS STORY: RESIDENT REVIEW ★★★★★

“Joe is great! He’s been attentive and responsive since we moved in, always going above and beyond. Each time he’s helped us with a ticket, he offers to change out filters and correct any other minor issues while he’s there. Great maintenance team, we appreciate them!”

“The maintenance personnel went above and beyond helping and answering questions I had. I would highly recommend them for employees of the month. We appreciate the team. Thank you so much to Hunt maintenance!”

UPCOMING LOCAL EVENTS

4TH OF JULY JUBILEE

Date: Friday, July 4th

Time: Parade starts at 9:30am

Location: Pickrell Park

10 Commercial Place Bldg. 1, Shertz, TX

Join the city of Schertz for the greatest tribute to freedom and fun at the **49th Annual 4th of July**

Jubilee! Events include a morning 'Let Freedom Run' 5k and downtown parade. In the evening there will be a carnival, live music, festival food, family zone activities, and a fireworks show! Please call (210) 619-1850 for additional information.



CONSTRUCTION AND INVENTIONS CRAFT TIME

Date: Saturday, July 19th

Time: Starts at 11:00am

Location: JBSA-Randolph Library

Kids age 0-12 are invited to explore, build, and invent with the JBSA-Randolph Library! Drop in for hands-on fun and STEM-inspired play! Contact the library for additional information.



DID YOU KNOW?

Pest control services are available on **Tuesday and Friday** each week from Massey Services. Please call us if you have any pest control needs at (830) 483-9900.

Self-Help: Pick items like bulbs, paint, filters and more available at the Maintenance Shop!

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Justin Tran

✉ justin.tran@huntcompanies.com

Director of Operations
Lacey Jordan

✉ lacey.jordan@huntcompanies.com

2025

JULY

SUN	MON	TUE	WED	THU	FRI	SAT
		01 Cold Treat Tuesdays	02	03	04 4th of July Jubilee Independence Day OFFICE CLOSED	05
06	07 World Chocolate Day	08 Cold Treat Tuesdays	09	10	11	12
13	14	15 Cold Treat Tuesdays	16	17	18 Ice Cream Sundae Bar	19 Construction and Inventions Craft Time
20	21	22 Cold Treat Tuesdays	23	24	25 National Hire a Veteran Day	26
27	28	29 Cold Treat Tuesdays Army Chaplain Corps Anniversary	30	31		