

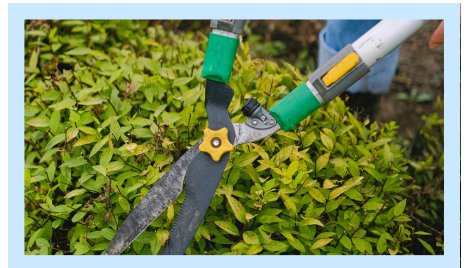
COMMUNITY DIRECTOR UPDATE AUGUST 1, 2025



COMMUNITY UPDATES

Hunt Resident App and Online Portal: Did you know you can use the Hunt Resident App and Online Portal to submit routine maintenance requests? It's a quick and easy way to manage your home needs! Plus, you can view your open work orders and service history right from the app.

- **Routine Requests Only:** Please note that the Online Portal/Mobile Application should only be used to place routine work orders. If you have an emergency or urgent work order, please contact our office by calling (830)483-9900. We're available 24/7.
- If you have questions about an open work order, please call our office for updates. If you place an additional work order for an already open request, the new work order will be cancelled and merged with the previously open ticket.



We work diligently to complete your work orders, and if you have any questions about a work order, open or recently completed, call our office or reach out to your Resident Service Specialist for additional information.

GOOD NEWS STORY: RESIDENT REVIEW ★★★★★

"Fast professional work as always, the team never disappoints."

"Eric Marroquin was professional and cared about the quality of work he was doing. Very courteous and polite. The lighting has never been better in our home."

Leasing Office Contact Information

- 📞 (830) 483-9900
- ✉️ randolphleasing@huntcompanies.com
- 🌐 www.randolphfamilyhousing.com

TRASH SCHEDULE
Every Wednesday

UPCOMING COMMUNITY EVENTS

COLD TREAT TUESDAYS

Date: Every Tuesday during the summer

Time: 8:00 AM – 5:00 PM

Location: Community Center

Stop by to grab a cold treat during summer break!



END OF SUMMER BREAK BASH

Date: Thursday, August 7th

Time: 3:00 PM – 5:00 PM

Location: Community Center

We will have shaved ice, yard games, music, and lots of fun to celebrate the end of summer break!



KIDS CRAFT ACTIVITIES

Date: Wednesday, August 20th

Time: 10:00 AM – 4:00 PM

Location: Community Center

Join us for a fun craft creation or pick up a craft kit to enjoy at home with your family.



DID YOU KNOW?

Pest control services are available on **Tuesday and Friday** each week from Massey Services. Please call us if you have any pest control needs at (830) 483-9900.

Self-Help: Pick up items like grass seed, specialty bulbs, light bulbs, toilet flush handles, toilet flappers, touch-up paint, air filters, batteries, and more at the Maintenance Shop!

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Justin Tran

✉ justin.tran@huntcompanies.com

Director of Operations
Lacey Jordan

✉ lacey.jordan@huntcompanies.com

2025

AUGUST

SUN	MON	TUE	WED	THU	FRI	SAT
					01	02
03	04	05 Cold Treat Tuesdays	06	07 End of Summer Bash	08	09
10	11	12 Cold Treat Tuesdays	13	14	15	16 National Airborne Day
17	18	19 Cold Treat Tuesdays	20 Kids Craft Activities	21	22	23
24	25	26 Cold Treat Tuesdays	27	28	29	30
31						