

COMMUNITY DIRECTOR UPDATE

APRIL 1, 2026

COMMUNITY NEWS

Hunt Resident App and Online Portal

Residents can use the Hunt Resident App and Online Portal for the following:

- **Payments & Leasing Documents:** Make payments and access important leasing documents.
- **Routine Maintenance Requests:** Submit routine maintenance requests through the app or portal.

Emergency or Urgent Work Orders

If you have an Emergency or Urgent work order, do not use the app or portal. Instead, call our office at **(830) 483-9900**, available 24 hours a day.

Tracking Work Orders

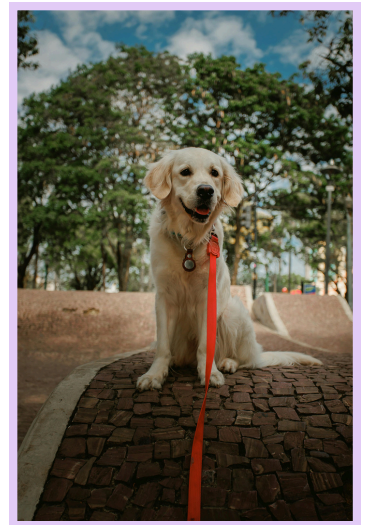
View open work orders and completed work order history in the app. For questions about an open work order, call our office for updates. If you submit a new work order for an issue that already has an open request, the new order will be canceled and merged with the existing ticket.

Need Help?




We work diligently to complete your work orders. For any questions about an open or recently completed work order, please call our office or reach out to your Resident Service Specialist.

Hunt Military Communities Pet Policy

- Pet owners must provide a verification of immunization along with the pet registration.
- No more than two (2) pets per household are allowed.
- Resident is responsible for keeping the grounds clean and sanitary. All yards and common areas must be kept clean of pet droppings.
- Pets must be "on leash" at all times when outside the fenced area of the housing unit.
- Pets shall not be tethered outside the home. Pets must be in the home or behind an approved fenced area in the backyard if unattended. Avoid leaving pet food outside for prolonged periods, as it will attract vermin and pests.
- Resident shall ensure that the pet does not, at any time, disturb any other resident of the community, nor damage any property located in the community.



Office Contact Information

-  (830) 483-9900
-  RandolphLeasing@HuntCompanies.com
-  RandolphFamilyHousing.com

TRASH SCHEDULE

Every Wednesday

DID YOU KNOW?

Pest Control Services

Massey Services will now visit the community three days a week, Monday, Wednesday, and Friday, an increase from the traditional two days a week. Please submit a work order request for any pest control needs, and we will get you scheduled.

Self-Help Center

Free items such as grass seed, specialty light bulbs, toilet flush handles, toilet flappers, touch-up paint, air filters, batteries, and more are available in the Maintenance Shop through the Self-Help program for DIY residents. Please visit our Maintenance Shop between 9:00 AM and 4:00 PM for Self-Help items.

RESIDENT SURVEYS

- ★ "Work order response was completed the following day I placed the orders. Additionally, the annual inspection was completed. The service provided was excellent and all of my concerns were addressed and resolved."
- ★ "Mike and Joe were knowledgeable, kind, and enthusiastic."

UPCOMING COMMUNITY EVENTS

AFTER SCHOOL SNACKS

Date: Every Wednesday

Time: 3:00 PM – 5:00 PM

Location: Randolph Family Housing Community Center

Stop by to grab an after school snack!



SPRING CRAFTS

Date: Friday, April 3rd

Time: 2:00 PM – 5:00 PM

Location: Randolph Family Housing Community Center

Join us for fun spring craft creations or pick up a craft kit to enjoy at home.



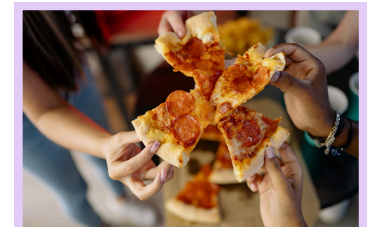
PIZZA AND GAME NIGHT FOR THE MONTH OF THE MILITARY CHILD

Date: Wednesday, April 15th

Time: 5:00 PM – 7:00 PM

Location: Randolph Family Housing Community Center

Join the Randolph Family Housing team and your neighbors for a Game Night! Pizza and refreshments will be provided along with prizes for the winners. *While supplies last.



UPCOMING COMMUNITY EVENTS (CONTINUED)

TACO BAR TO CELEBRATE SAN ANTONIO'S FIESTA

Date: Wednesday, April 22nd

Time: 3:00 PM – 5:00 PM

Location: Randolph Family Housing Community Center

Create your own tacos to celebrate Fiesta in San Antonio!



UPCOMING LOCAL EVENT

MIKE SUPER MAGIC AND ILLUSION

Date: Thursday, April 16th

Time: 6:00 PM – 9:00 PM

Location: Bob Hope Performance Hall at Lackland Air Force Base

Magic is Coming to JBSA! Get ready to be amazed. World-renowned illusionist Mike Super—winner of America's Got Talent and master of mind-blowing magic—is bringing his unforgettable live show to JBSA Lackland. Expect jaw-dropping illusions, laugh-out-loud moments, and interactive magic that will leave you wondering "How did he do that?!" This high-energy show is fun for all ages and perfect for families, friends, and anyone who loves a little mystery! This is a free event with no tickets required. Seating is first-come, first-served, and base access is required to attend.

Seats will fill up fast! For more information, visit Tinyurl.com/378hfx2c.

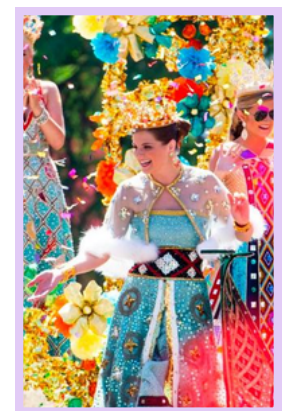


FIESTA SAN ANTONIO 2026

Date: Thursday, April 16th – Sunday, April 26th

Location: San Antonio

In San Antonio, culture comes to life during Fiesta San Antonio, one of the nation's premier festivals. This 11-day celebration fills the city with colorful parades, live music, cultural events, and iconic Fiesta food. More than 2.5 million locals and visitors take part each year, making Fiesta a must-see experience in the Alamo City. Known as a "Party With a Purpose," Fiesta supports San Antonio throughout the year. Nearly 100 local nonprofit organizations host official Fiesta events, with proceeds benefiting area charities and community programs. For more information, Tinyurl.com/mr4vf97p.



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Justin Tran

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Director of Operations
Ann Kimball

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APRIL

SUN	MON	TUE	WED	THU	FRI	SAT
			01 After School Snacks	02	03 Spring Crafts	04
05 Gold Star Spouses Day	06	07	08 After School Snacks	09	10	11
12	13	14	15 After School Snacks Purple Up Day! Pizza & Game Night	16 Mike Super Magic and Illusion Fiesta San Antonio 2026 Begins	17	18
19	20	21	22 Taco Bar Earth Day After School Snacks	23	24	25
26 Fiesta San Antonio 2026 Ends	27	28	29 After School Snacks	30		