

COMMUNITY DIRECTOR UPDATE

MAY 1, 2026



COMMUNITY NEWS

Meet Christine Burnett, your Community Manager!

Help us welcome Christine Burnett to Randolph Family Housing! Christine brings over 30 years of experience in multifamily, military family, and single-family housing. Her passion lies in taking care of families and the communities they call home, making her a perfect fit for our mission.



Hunt Resident App and Online Portal

Residents can use the Hunt Resident App and Online Portal for the following:

- **Payments & Leasing Documents:** Make payments and access important leasing documents.
- **Routine Maintenance Requests:** Submit routine maintenance requests through the app or portal.

Emergency or Urgent Work Orders

If you have an Emergency or Urgent work order, do not use the app or portal. Instead, call our office at **(830) 483-9900**, available 24 hours a day.

Tracking Work Orders

View open work orders and completed work order history in the app. For questions about an open work order, call our office for updates. If you submit a new work order for an issue that already has an open request, the new order will be canceled and merged with the existing ticket.



Need Help?

We work diligently to complete your work orders. For any questions about an open or recently completed work order, please call our office or reach out to your Resident Service Specialist.

RESIDENT SURVEYS

- ★ “Gabriel Gonzalez was/is professional and goes above and beyond to help complete our workorders. He has been a blessing towards our family as we have had to submit many work orders. Thank you Gabriel for all your hard work.”
- ★ “Work order response was completed the following day I placed the orders. Additionally, the annual inspection was completed. The service provided was excellent and all of my concerns were addressed and resolved.”

Office Contact Information

-  (830) 483-9900
-  RandolphLeasing@HuntCompanies.com
-  RandolphFamilyHousing.com

TRASH SCHEDULE

Every Wednesday

UPCOMING EVENTS

UPCOMING MAY EVENTS

AFTER SCHOOL SNACKS

Date: Every Wednesday **Time:** 3:00 PM – 5:00 PM
Location: Randolph Family Housing Community Center

Stop by and grab some after-school snacks!



MOTHER'S DAY CRAFT

Date: Friday, May 8th **Time:** 3:00 PM – 5:00 PM
Location: Randolph Family Housing Community Center

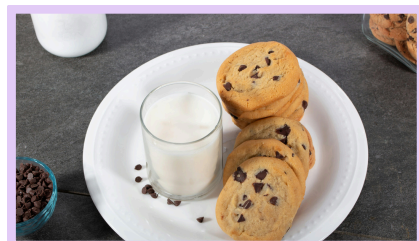
Join us for fun craft creations for Mother's Day. Make them in our office or pick up a craft kit to enjoy at home.



NATIONAL CHOCOLATE CHIP COOKIE DAY

Date: Friday, May 15th **Time:** 3:00 PM – 5:00 PM
Location: Randolph Family Housing Community Center

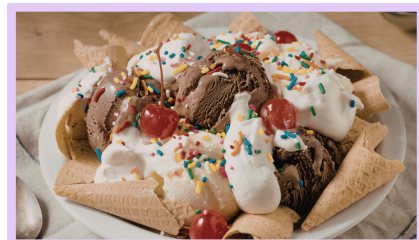
We will have chocolate chip cookies and milk for residents to enjoy here at our office, or pick up to go. *While Supplies Last*



LAST DAY OF SCHOOL ICE CREAM SUNDAE BAR

Date: Thursday, May 21st **Time:** 1:00 PM – 5:00 PM
Location: Randolph Family Housing Community Center

Celebrate the end of the school year with an ice cream sundae. *While Supplies Last*



LOCAL EVENT: THE GREAT TEXAS AIRSHOW

Date: Saturday, May 2nd – Sunday, May 3rd **Time:** 9:00 AM – 5:00 PM
Location: Joint Base San Antonio – Randolph

The family-friendly event will feature a variety of aerial performers and static aircraft displays, including U.S. Air Force Thunderbirds and more!

LOCAL EVENT: SAN ANTONIO RIVERWALK MEMORIAL DAY ARTISAN SHOW

Date: Friday, May 22nd – Sunday, May 24th
Time: Friday – Saturday 11:00 AM – 11:00 PM | Sunday 11:00 AM – 8:00 PM

Location: San Antonio Riverwalk, close to the San Antonio Chamber of Commerce Building
Shop over 40 handmade artisan booths, including pottery, textiles, jewelry, woodwork, paintings, beadwork, and more. The San Antonio River Walk Artisan Shows are always free to attend!

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Justin Tran

✉ Justin.Tran@HuntCompanies.com

Director of Operations
Ann Kimball

✉ Ann.Kimball@HuntCompanies.com

MAY

SUN	MON	TUE	WED	THU	FRI	SAT
					01 Silver Star Service Banner Day	02 The Great Texas Airshow
03 The Great Texas Airshow	04	05	06 After School Snacks	07	08 Mother's Day Craft Military Spouse Appreciation Day	09
10 Mother's Day	11	12	13 After School Snacks Children of the Fallen Patriots Day	14	15 National Chocolate Chip Cookie Day	16 Armed Forces Day
17	18	19	20 After School Snacks	21 Last Day of School Sundae Ice Cream Bar	22 San Antonio Riverwalk Memorial Day Artisan Show	23 San Antonio Riverwalk Memorial Day Artisan Show
24 San Antonio Riverwalk Memorial Day Artisan Show	25 Memorial Day OFFICE CLOSED	26	27 After School Snacks	28	29	30
31						