

# COMMUNITY DIRECTOR UPDATE

## JUNE 1, 2026



### **COMMUNITY NEWS**

#### **Hunt Resident App and Online Portal**

Residents can use the Hunt Resident App and Online Portal for the following:

- **Payments & Leasing Documents:** Make payments and access important leasing documents.
- **Routine Maintenance Requests:** Submit routine maintenance requests through the app or portal.

#### **Emergency or Urgent Work Orders**

If you have an Emergency or Urgent work order, do not use the app or portal. Instead, call our office at **(830) 483-9900**, available 24 hours a day.

#### **Tracking Work Orders**

View open work orders and completed work order history in the app. For questions about an open work order, call our office for updates. If you submit a new work order for an issue that already has an open request, the new order will be canceled and merged with the existing ticket.

#### **Need Help?**

We work diligently to complete your work orders. For any questions about an open or recently completed work order, please call our office or reach out to your Resident Service Specialist.




#### **Hunt Military Communities' Pet Policy Reminder**

- Pet owners must provide a verification of immunization along with the pet registration.
- No more than two (2) pets per household are allowed.
- The resident is responsible for keeping the grounds clean and sanitary. All yards and common areas must be kept clean of pet droppings.
- Pets must be "on leash" at all times when outside the fenced area of the housing unit.
- Pets shall not be tethered outside the home. Pets must be in the home or behind an approved fenced area in the backyard if unattended. Avoid leaving pet food outside for prolonged periods, as it will attract vermin and pests.
- Resident shall ensure that the pet does not, at any time, disturb any other resident of the community, nor damage any property located in the community.

**Pest Control Services:** Available on Monday, Wednesday, and Friday each week from Massey Services. Please submit a work order request for any pest control needs, and we will get you scheduled.

**Self-Help:** Free items such as grass seed, specialty light bulbs, toilet flush handles, toilet flapper, touch up paint, air filters, batteries and more are offered in the Maintenance Shop through the Self-Help program for the DIY residents. Please visit our Maintenance Shop between 9:00 AM and 4:00 PM for Self-Help items.

### **Office Contact Information**

-  (830) 483-9900
-  [RandolphLeasing@HuntCompanies.com](mailto:RandolphLeasing@HuntCompanies.com)
-  [RandolphFamilyHousing.com](http://RandolphFamilyHousing.com)

### **TRASH SCHEDULE**

Every Wednesday

# UPCOMING EVENTS

## RESIDENT REVIEWS

- ★ "Christian called to follow-up on HUMI running high. He was courteous, professional and flexible. My father had a medical emergency, so we arranged for a later time to address/assess/repair. Christian was considerate of our time and I am grateful for the maintenance team here at Randolph; they are a very good group of people."
- ★ "Hunt maintenance at Randolph has been FANTASTIC. Response time FAST. I was most impressed with the comment Joe made when completing the repairs in our home. He said, 'I'm going to help another family.' I hope you recognize that his attitude is EVERYTHING. Thank you for helping our family."
- ★ "David was fantastic! Most of our requests needed additional parts for repair/replacement and he retrieved it all and resolved the issues very quickly, on top of dealing with terrible rainy weather. He was so kind and communicative and I really appreciated his expertise."

## UPCOMING COMMUNITY EVENTS

### COLD TREAT TUESDAY'S

**Date:** Every Tuesday **Time:** 11:00 AM – 5:00 PM

**Location:** Randolph Family Housing Community Center

Stop by to grab a cold treat during summer break!



### NATIONAL DONUT DAY

**Date:** Friday, June 5th **Time:** 9:00 AM – 5:00 PM

**Location:** Randolph Family Housing Community Center

Join us in celebrating National Donut Day with donuts and coffee at our Community Center. \*While Supplies Last\*



### TIE-DYE BOW (TIES FOR FATHER'S DAY)

**Date:** Friday, June 19th **Time:** 5:00 PM – 7:00 PM

**Location:** Randolph Family Housing Community Center

Come make a tie-dye bow tie for Father's Day!



### SUMMER BASH

**Date:** Saturday, June 27th **Time:** 1:00 PM – 4:00 PM

**Location:** Randolph Family Housing Community Center

Celebrate the beginning of Summer with games and refreshments at the Community Center!



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

**Community Director**  
**Justin Tran**

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**Director of Operations**  
**Ann Kimball**

✉ [Ann.Kimball@HuntCompanies.com](mailto:Ann.Kimball@HuntCompanies.com)

# JUNE



SUN	MON	TUE	WED	THU	FRI	SAT
	01	02 Cold Treat Tuesday	03	04	05 National Donut Day	06 D-Day
07	08	09 Cold Treat Tuesday	10	11	12	13
14 National Flag Week U.S. Flag Day Army Birthday	15	16 Cold Treat Tuesday	17	18	19 Tie-Dye Bow (Ties for Father's Day)	20
21 Father's Day First Day Of Summer	22	23 Cold Treat Tuesday	24	25	26	27 PTSD Awareness Day Summer Bash
28	29	30 Cold Treat Tuesday				