

# COMMUNITY DIRECTOR UPDATE JULY 1, 2026

## COMMUNITY NEWS

### Hunt Resident App and Online Portal

Residents can use the Hunt Resident App and Online Portal for the following:

- ▶ **Payments and Leasing Documents**
- ▶ **Routine Maintenance Requests**

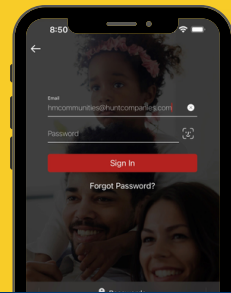
If you have an **Emergency or Urgent WO**, do not use the app or portal. Instead, call our office at (830) 483-9900, available 24 hours a day.

Residents can view open work orders and the history of completed work orders in the app. For questions about an open work order, call our office for updates. If you submit a new work order for an issue that already has an open request, the new order will be canceled and merged with the existing ticket.

**Your Voice  
Drives  
Change!**

**HELP US IMPROVE  
EVERY SERVICE  
REQUEST!**

Your feedback plays  
a key role in making  
that happen.






Download the **Hunt Resident App Today!**



## RESIDENT REVIEWS

- ★ "Appreciate these dedicated employees. They are professional and kind, and they work hard every day to keep our community safe and comfortable. Our family loves living here at Randolph. Walking, driving through our beautiful neighborhoods, and coming home to a well-maintained home is a wonderful blessing. Thank you for hiring the right people to do a job well done."

### Office Contact Information

-  (830) 483-9900
-  RandolphLeasing@HuntCompanies.com
-  RandolphFamilyHousing.com

### TRASH SCHEDULE

Every Wednesday

# UPCOMING EVENTS

## AC SYSTEM MAINTENANCE TIPS

Take these steps to keep the Air conditioning System in your home running efficiently and to prevent moisture and humidity problems:

- The thermostat should remain on **AUTO at all times**. Do not set the system to on.
- Set your thermostat at or above 72 degrees in the summer for AC. Setting the temperature too low can cause the unit to freeze up, and the system will stop cooling.
- Keep windows and doors closed when running your AC.
- Do not block air vents with furniture, clutter, drapes, or other items. Blocking air vents can restrict airflow and prevent the system from functioning properly.
- When cooking, turn on vents over the stove to remove excess moisture from the home.

## UPCOMING COMMUNITY EVENTS

### NATIONAL CHOCOLATE DAY

**Date:** Tuesday, July 7th **Time:** 10:00 AM - 5:00 PM

**Location:** Randolph Family Housing Community Center

Stop by to sample assorted gourmet chocolates!



### ON THE ROCKS: PAINTING & MOCKTAILS

**Date:** Thursday, July 16th **Time:** 5:00 PM - 7:00 PM

**Location:** Randolph Family Housing Community Center

Join us for rock painting and mocktails.



### TIE DYE EVENT

**Date:** Saturday, July 25th **Time:** 1:00 PM - 4:00 PM

**Location:** Randolph Family Housing Community Center

Join us for a tie-dye event. We will provide various items to tie-dye, such as scrunchies, headbands, drawstring backpacks, and bandanas. Please bring your own t-shirts to tie-dye.



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

**Community Director**  
**Justin Tran**

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**Director of Operations**  
**Ann Kimball**

✉ [Ann.Kimball@HuntCompanies.com](mailto:Ann.Kimball@HuntCompanies.com)

# JULY

SUN	MON	TUE	WED	THU	FRI	SAT
			01	02	03 <b>OFFICE CLOSED</b>	04 Independence Day
05	06	07 National Chocolate Day	08	09	10	11
12	13	14	15	16 On the Rocks: Painting and Mocktails	17	18
19	20	21	22	23	24	25 Tie-Dye Event National Hire a Veteran Day
26	27	28	29 Army Chaplain Corps Anniversary	30	31	