

COMMUNITY DIRECTOR UPDATE NOVEMBER 1, 2026



Holiday Office Closure Reminders

Our office will be closed on November 11th for Veterans Day and November 26th for Thanksgiving. Regular business hours will resume on November 12th and November 27th, respectively.

A SEASON OF GRATITUDE AT RANDOLPH!

We're excited to share that several community improvement projects are underway, and more are on the way! Our HVAC and ductwork upgrades are being finalized, and we continue to make steady progress on the plumbing improvement project throughout Randolph.



Your feedback is important to us as we work to enhance your living experience and make Randolph the best it can be. Thank you for being a valued part of the Randolph family!

Maintenance Corner: Stay Cool & Prevent Moisture Issues: While temperatures and humidity levels remain high, please help protect your home by keeping your thermostat on auto. In the winter, set it to no lower than 65°F, even when you're away for an extended period. This helps prevent excess moisture and humidity buildup inside your home.

For best performance, set your thermostat to **AUTO rather than ON** to avoid constant manual adjustments throughout the day. If you experience any issues with your thermostat or air conditioning system, please contact the 24-hour emergency maintenance line right away for assistance.

Landscaping Spotlight: Our landscaping team works hard to maintain the community's overall appearance; however, certain aspects of landscape care are the responsibility of residents.

The landscaping team is responsible for:

- Bush trimming in front flowerbeds
- Tree pruning (up to 10 feet)
- Mowing and edging outside fenced backyards

Residents are responsible for:

- Weeding flowerbeds
- Maintaining mulch in flowerbeds
- General landscape upkeep around home

As a lease renewal benefit, residents may submit a **Flowerbed Refresher Work Order** once per year to replenish mulch and enhance flowerbeds. If you have any questions regarding landscaping responsibilities or community policies, please contact the housing office. We're happy to help!

Office Contact Information

-  (830) 483-9900
-  RandolphLeasing@HuntCompanies.com
-  RandolphFamilyHousing.com

Community Trash Schedule

Trash: Every Wednesday
Recycling: Every Wednesday
Pest Control: Every Monday, Tuesday, and Wednesday

UPCOMING NOVEMBER EVENTS

UPCOMING COMMUNITY & LOCAL EVENTS

COMMUNITY EVENT: RANDOLPH OPEN HOUSE

Date: Saturday, November 7th **Time:** 10:00 AM – 2:00 PM

Location: Community Center

Bring a friend, coworker, or family member who's searching for a new place to live and help them find their perfect fit.

COMMUNITY EVENT: FRIENDSGIVING

Date: Thursday, November 19th **Time:** 5:00 PM – 7:00 PM

Location: Community Center

Food, fun, and fellowship. Bring your favorite dish to share and enjoy a meal with your neighbors.

LOCAL EVENT: PANDA FEST SAN ANTONIO

Date: Saturday, November 21st – Sunday, November 22nd

Time: 10:00 AM – 5:00 PM **Tickets:** \$12.70, Children 5 & under are free

Location: Civic Park at Hemisphere, 210 S Alamo St, San Antonio, TX

One of the largest outdoor Asian food festivals in the United States, featuring experiential activities, markets, delicious food, and plenty of fun.

LOCAL EVENT: RIVERWALK HOLIDAY LIGHTING

Date: Friday, November 27th to January 2027 **Time:** 4:00 PM – 8:00 PM

Location: San Antonio River Walk

Holiday lights are turned on, casting a mesmerizing glow and illuminating the night with 200,000 lights intertwined among the cypress trees each year.



WALLACE LANDSCAPING ROTATING SCHEDULE

Weather conditions, holidays, and unforeseen circumstances may occasionally affect the schedule.

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
<ul style="list-style-type: none">• 300s• Units 471-476	<ul style="list-style-type: none">• 600s	<ul style="list-style-type: none">• Units 510-571• Units 800-826 (Duplexes)	<ul style="list-style-type: none">• Units 401-464	<ul style="list-style-type: none">• Units 587-590• Units 701-715• Units 828-845• Units 911-927

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Acting Community Director
Brittany Morrison

✉ Brittany.Morrison@HuntCompanies.com

Director of Operations
Ann Kimball

✉ Ann.Kimball@HuntCompanies.com



2026

NOVEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
01 Daylight Saving Time Ends	02	03	04	05	06	07 Randolph Open House
08	09	10 Marine Corps Birthday	11 Veterans Day OFFICE CLOSED	12	13	14
15	16	17	18	19 Friendsgiving	20	21 Panda Fest San Antonio
22 Panda Fest San Antonio	23	24	25	26 Thanksgiving OFFICE CLOSED	27 Opening Day for the Riverwalk Holiday Lighting	28
29	30					