

SEP  
2021

# RANDOLPH INSIGHTS NEWS & STORIES



## HAPPY LABOR DAY

### Our CEO's Message



As PSC season begins to wind down, I am reminded of the feelings that go along with moving to a new duty station, adjusting to new neighbors, taking on a new role, and trying to find a sense of connection and community. The unique challenges and sacrifices of military families inspires us to continually improve our service delivery at Hunt Military Communities.

During September we will have several community-wide focuses. The first is Suicide Prevention Month. This month we will be hosting several speakers and sharing important educational materials on this most important topic. On average, 22 active or retired service members take their own lives each day, and unfortunately I know this pain too well having lost several of my Marines to suicide. We can help those in need by learning the warning signs and the appropriate resources available to help service members in need. Please look at the schedule of events you can attend and help us make mental health a priority for our military families.

The other notable event is the anniversary of 9/11. In memory of those who lost their lives and those whose lives are forever changed, we will be hosting Never Forget Walks in each of our communities. Additionally, we will have an opportunity for children to write a 100-word essay on "What It Means To Be A Patriot," to help them grasp the selfless commitment of their family service member. More information to follow on both of these important events. We look forward to your participation.

Thank you for allowing us the opportunity to serve you.

Brian Stann

CEO

Hunt Military Communities



HuntMilitaryCommunities.com



### National Suicide Prevention Month

Webinar: September 24, 2021 from 3:00pm -4:00pm

We welcome all families to attend the webinar hosted by HUNT

### September Events

**Coloring Book Give Away** - September 14th at the Community Center 3:30pm to 4:30pm

**On the Go Craft** - September 23rd at the Community Center 3:30pm- 4:30pm

**Grab and Go Breakfast** - September 29th at the Community Center 7:15am- 8:15am

### Friendly Reminders

Please keep our institution great. Our hunt staff is now being joined with both our command as well as MHO in implementing weekly property drives to make sure residents are following all resident guidelines. Please remember to pick up after yourselves including newspapers, pet waste, yard toys, etc. If you are unaware of the resident guidelines please reach out to your community office for a digital copy or visit [randolphfamilyhousing.com](http://randolphfamilyhousing.com).

Pest Control, we have hired a new pest control company that started July 1st. Our pest control company will be fogging the housing areas for mosquitos.

We have started our Community Events. If you have any ideas you would like to share, please email [lauren.herman@huntcompanies.com](mailto:lauren.herman@huntcompanies.com). We would love to hear from you.

For any maintenance concerns please reach out to our Maintenance Director Patrick Scott at [patrick.scott@huntcompanies.com](mailto:patrick.scott@huntcompanies.com) or our Community Director Lauren Herman at [lauren.herman@huntcompanies.com](mailto:lauren.herman@huntcompanies.com).

## Office Will Be Closed September 6th Due To Holiday!

### Contact Information

Office: 210.659.9061 • Fax Number: 210.659.9040 • Emergency Work Orders: 210.659.9061  
Address: 205 New B Street, Universal City, Texas 78148 • Website: [randolphfamilyhousing.com](http://randolphfamilyhousing.com)  
Office Hours: Monday - Friday 8:00 am to 5:00 pm

### Emergency Numbers

Security Forces (Police Emergencies): 210.652.5700 • RAFB Fire Department (Fire / Gas Leak / Damage): 210.652.7616  
RAFB Electrical Systems (Electrical Outage): 210.652.7616 • RAFB Utility Systems (Water Damage): 210.652.5595  
JBSA-Randolph Command Information Line: 210.652.7469

EFFECTIVE SEPTEMBER 1<sup>st</sup>



## IS GOING “PAY” PERLESS!

The Safe, Secure, and Seamless way to make payments.

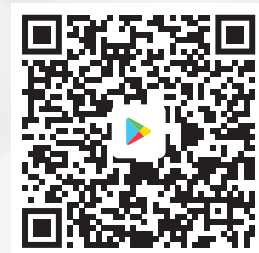
Starting **September 1<sup>st</sup>** HMC will be accepting online payment options only. Residents may utilize the following online payment services:

**Hunt Resident App**  • **Hunt Resident Portal** • **WIPS Walk In Payment System**

## Benefits of Paying Online

- ✓ Eliminates the Need to Drop Off Payments
- ✓ Secure Payments Can Be Made Right from Your Phone or Device
- ✓ Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the **Hunt Resident App** 



Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.