

OCT  
2021

RANDOLPH INSIGHTS  
**NEWS & STORIES**



# HAPPY HALLOWEEN!

## Our CEO's Message



As we welcome fall we look forward to cooler weather, children settled into school and football. It is also a time when Hunt Military Communities launches their annual Hunt Helping Hands initiative. This year we have once again organized a food drive in support of our military families and food insecurity. Data we have received indicates many military families face this challenge and could use additional support. Details about your communities food drive will be emailed, posted on social media, and cards left at each door. We are partnering with various groups on base who may have resources for distribution and we are also working with a local food bank closest to your community. Our goal is to make sure our families are taken care of and those in need receive the resources they need. Additionally, Hunt Military Communities is excited to collaborate with Hire Heroes USA to assist military service members and their spouses find meaningful careers upon completion of their military service. Our donation will fund career transition services for veterans, military spouses, and transitioning service members. We will also collaborate with them to source more military veteran and spouse talent for our teams. More to come on this fantastic opportunity to assist those needing career advisement and services. Thank you for allowing us to serve you.

Brian Stann

CEO  
Hunt Military Communities



HuntMilitaryCommunities.com



## October Events

**Helping Hands** - October 4th at 8:30am

**National Night Out Parade** - October 5th at 5:30

**Halloween Trick or Treating** - October 31st from 5:00pm - 8:00pm

## Friendly Reminders

Please keep our installation great. Our Hunt staff is now being joined with both our command as well as MHO in implementing weekly property drives to make sure residents are following all resident guidelines. Please remember to pick up after yourselves including newspapers, pet waste, yard toys, etc. If you are unaware of the resident guidelines, please reach out to your community office for a digital copy, or visit [randolphfamilyhousing.com](http://randolphfamilyhousing.com).

We have started our Community Events. If you have any ideas you would like to share, please email [lauren.herman@hntcompanies.com](mailto:lauren.herman@hntcompanies.com). We would love to hear from you!

For any maintenance concerns please reach out to our Maintenance Director Patrick Scott at [patrick.scott@huntcompanies.com](mailto:patrick.scott@huntcompanies.com) or our Community Director Lauren Herman at [lauren.herman@huntcompanies.com](mailto:lauren.herman@huntcompanies.com).

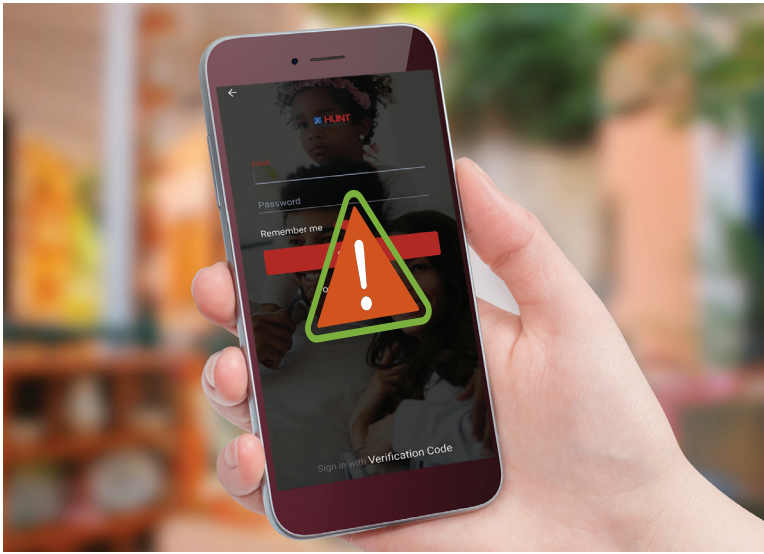
## Contact Information

**Office:** 210.659.9061 • **Fax Number:** 210.659.9040 • **Emergency Work Orders:** 210.659.9061  
**Address:** 205 New B Street, Universal City, Texas 78148 • **Website:** [randolphfamilyhousing.com](http://randolphfamilyhousing.com)  
**Office Hours:** Monday - Friday 8:00 am to 5:00 pm

## Emergency Numbers

**Security Forces (Police Emergencies):** 210.652.5700 • **RAFB Fire Department (Fire / Gas Leak / Damage):** 210.652.7616  
**RAFB Electrical Systems (Electrical Outage):** 210.652.7616 • **RAFB Utility Systems (Water Damage):** 210.652.5595  
**JBSA-Randolph Command Information Line:** 210.652.7469

# ATTENTION RESIDENTS!



The Hunt Resident App and Portal will be

# DOWN

For Maintenance From

**OCT 15TH** TO **OCT 21ST**  
STARTING AT 7:00PM EST      ENDING AT 12:00PM EST

Residents will not be able to **submit routine work orders** or **make online payments** through the App or Portal during this time.

**TO SUBMIT A WORK ORDER PLEASE  
CALL OR EMAIL US.**

*\*All urgent or emergency work orders should strictly be submitted over the phone.*