

JAN
2022

RANDOLPH INSIGHTS
NEWS & STORIES



HAPPY NEW YEAR!

Our CEO's Message



Dear Hunt Military Communities Residents,

Happy New Year!

Hoping this finds you well after the holidays and ready for 2022. At Hunt Military Communities, this is a time for our teams to reflect on the past year and prepare for what I know will be exciting changes coming for our residents. In 2022, HMC will strive to meet and exceed the needs of our residents by focusing on several key areas. Our main area of concern is your Resident Experience and the delivery of service by our team. Focus groups will be utilized at many communities so that we can better understand any perceived shortcomings and actively seek to improve our service to you. We are committed to the long-term health of our communities and by continuing to develop programs and services that benefit our residents, we hope to see our communities continue to flourish. Please stay tuned for updates on these, and other, programs. Again, Happy New Year and best wishes for a happy, healthy, and successful year!

All the best,
Brian Stann

Hunt Military Communities
President & Chief Executive Officer



HuntMilitaryCommunities.com



Friendly Reminders

Please keep our instillation great. Our Hunt staff is now being joined by command and MHO in implementing weekly property drives to make sure residents are following all resident guidelines. Please remember to pick up after yourselves including newspapers, pet waste, yard toys etc. If you are unaware of the resident guidelines please reach out to your community office for a digital copy or visit randolphfamilyhousing.com.

We have started our Community Events. If you have any ideas you would like to share, please email lauren.herman@hmc.com. We would love to hear from you.

For any maintenance concerns please reach out to Community Director Lauren Herman at lauren.herman@hmc.com.

Upcoming Events

The Resident Survey is here! Please look at your email and give us back your feedback!

January 11th – DIY- Craft Pick- Community Center from 8am to 5pm

January 20th - Snack pick up at the Community Center from 3pm to 5pm

January 28th - DIY- Craft Pick- Community Center from 8am to 5pm



Contact Information

Office: 210.659.9061 - Fax Number: 210.659.9040 - Emergency Work Orders: 210.659.9061
Address: 205 New B Street, Universal City, Texas 78148 - Website: randolphfamilyhousing.com
Office Hours: Monday - Friday 8:00 am to 5:00 pm

Emergency Numbers

Security Forces (Police Emergencies): 210.652.5700 - RAFB Fire Department (Fire / Gas Leak / Damage): 210.652.7616
RAFB Electrical Systems (Electrical Outage): 210.652.7616 - RAFB Utility Systems (Water Damage): 210.652.5595
JBSA-Randolph Command Information Line: 210.652.7469